FAXCOM® Fax Server

BISCOM

Microsoft GOLD CERTIFIED Partner

Feature List

Operating System Support

- Microsoft Certified for Windows 2003
- Microsoft Windows 2000
- Microsoft Windows 2003 32 Bit
- Microsoft Windows 2003 64 Bit
- Microsoft Windows 2008 32 Bit
- Microsoft Windows 2008 64 Bit
- Virtualization supported via VMware ESX 3.5 or higher
- Red Hat Linux 4x

Files Supported (Translation to TIFF)

- Adobe PDF
- ASCII (text)
- BMP
- Epson
- HTML
- JPG
- Lotus 1-2-3
- Microsoft Access
- Microsoft Excel
- Microsoft Office 2000
- Microsoft Office 2003
- Microsoft Office 2007
- Microsoft Paint
- Microsoft PowerPoint
- Microsoft Project
- Microsoft Visio
- Microsoft Word
- PCL
- PNG
- PostScript
- Word Perfect

Telco Interfaces (PBX or CO)

- Analog
- BRI
- DID
- E1
- PRI (T1)
- T.38 (Fax over IP)
- T1 (Robbed Bit)
- Support Multiple T1s Per Fax Server
- Unlimited in Scalability

Fax Routing Criteria

- Caller ID (ANI)
- DID
- DNIS (Called #)
- DTMF
- Fax Port
- OCR
- TSID

Fax Routing Destinations (One or Multiple)

- Advanced Fax Routing
- FAXCOM Queue
- FTP
- Printer
- SFTP
- SMTP (E-Mail)
- UNC

Fax Routing Formats

- TIFF
- Searchable TIFF
- PDF
- Searchable PDF
- Text

Monitoring & Alarming

- Integration with Performance Monitor & Event Viewer
- SNMP MIB

Events Monitored

- Bad Fax Board
- Fax Queue Session Time-out
- Fax Server Restart
- Global Transmit Fax Queue Size
- Host Link Down
- Internal Error
- Internal Local Transmit Fax Queue Size
- Least Cost Routing Link Error
- Low Disk Space
- Phone Line Out of Service
- Receive Fax Line Idle time
- Receive Fax Port Error Rate
- Transmit Fax Port Error Rate

Notification Methods

- Pager
- Printer
- SMTP (email
- SNMP Trap

Least Cost Routing

- Deliver Faxes via Least Cost Fax Server

Spam Fax Filter

- Identify and Take Action on Spam Faxes

Spam Criteria

- Caller ID (ANI)
- DID
- DNIS (Called #)
- Fax Port
- TSID

Spam Actions

- Delete
- Hang-up
- Quarantine

Fax Archiving

- Archive All Faxes
- Archive Receive Faxes
- Archive Transmit Faxes

Archive Management

- Move to UNC
- Set Archive Limit Based on Age
- Set Archive Limit Based on Size

Batch Faxing

- Multiple Faxes to Same Destination Transmitted in Same Call
- Each Transmit Job Retains Original Page Numbering

About FAXCOM Fax Servers

FAXCOM Servers are high performance, scalable systems that translate documents to and from a fax format and connect to the Public Switched Telephone Network (PSTN) to send and receive faxes.

A FAXCOM Server can accept simultaneous connections from multiple FAXCOM Queues. Administrators can expand or reorganize FAXCOM Servers without impacting the network services and applications that are sending and receiving faxes.

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