

## Biscom Fax Integration for Hyland® OnBase® 11.0

OnBase 11.0 now includes the **Integration for Biscom FAXCOM** module that enables users of Biscom's FAXCOM Suite for Windows enterprise fax software to automatically archive received faxes into OnBase.

### Automatically Archive Received Faxes into OnBase

Developed by Hyland Software, Inc. OnBase is enterprise content management software that combines integrated document management, business process management, and records management in a single application.

The latest release of OnBase, 11.0, now includes the Integration for Biscom FAXCOM module that enables users of Biscom's FAXCOM Suite for Windows enterprise fax software to automatically archive received faxes into OnBase. The integration is accomplished by a Windows service that communicates with FAXCOM Suite for Windows through the OnBase Application Server.

### How it Works

As shown in Figure 1, faxes are received by the FAXCOM Fax Server – which can be located either on premises or hosted by Biscom – and routed to the FAXCOM Suite Mailbox Server. Running on the FAXCOM Suite Mailbox Server is the OnBase 11.0 Fax Connector service, which is configured by the OnBase administrator to automatically index and archive the incoming faxes directly into OnBase running on the OnBase 11.0 Application Server.

### Key Features

- Automatically indexes and archives fax documents directly into OnBase
- Once imported into OnBase, the faxed documents are immediately available to all authorized employees from their OnBase client
- Imported fax documents are available not only for OnBase client access but also for automating business workflows
- Fax metadata can be used to automatically route the fax documents to specific business users
- Enables specifying authorized users as both FAXCOM Internal List users and AD/LDAP directory service users
- Implementation of the Integration with FAXCOM is well within the scope of OnBase end-users and fully documented
- Enables configuring the fax mailbox import frequency and date range

### About Biscom

Biscom offers over twenty-five years of experience as a full-service provider of high-availability enterprise production fax systems for organizations with intensive, mission-critical fax requirements. Biscom is known throughout the industry for the unsurpassed reliability and innovative technology of its fax server and hosted fax service solutions – as well as for its highly responsive and knowledgeable in-house customer support staff. Biscom's information delivery solutions not only integrate, process, and automate the flow of documents, they help organizations comply with government regulations. As a full-service provider, Biscom consults with its customers and designs solutions to meet their specific requirements.

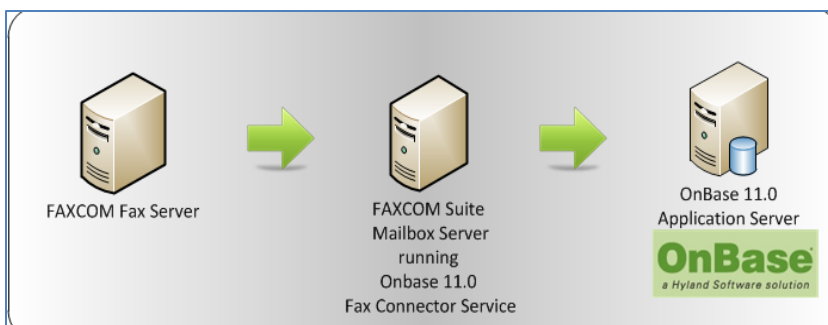


Figure 1: OnBase Integration for Biscom FAXCOM Architecture