FAXCOM Essentials Training:
The product training course for FAXCOM Administrators

October 21-23, 2019
Tuition $3,000.00

Biscom Headquarters
Westford, MA

Register at www.biscom.com/training to access our online registration form.

Registration must be received no later than **October 7, 2019.** Class size is limited.

Please note: Session fees are non-refundable after the deadline date has passed. You will receive confirmation of your registration via email.

Please do NOT make non-refundable airline reservations until you have received confirmation of your course registration. Biscom will not be held responsible for any airline fees incurred by reservation changes or cancellations.

Whether you're new to the FAXCOM solution or have been managing them for years, the hands-on experience provided in this training course will ensure you always get the most out of your Biscom fax server solution.

COURSE DATES & LOCATION

This 3 day course is being offered October 21-23, 2019 at 10 Technology Park Drive Westford, MA 01886 at Biscom's corporate headquarters. Class will begin at 8:30am and continue to approximately 4:30pm. For maximum benefit, attendees are encouraged to be present for all sessions during the 3 days.

WHO SHOULD ATTEND?

As our development team continually adds new features to our software, anyone involved in managing your fax system, regardless of how long your company has been running FAXCOM, is encouraged to attend.

TUITION DETAILS $3,000.00 includes

- Hands-on work with FAXCOM fax servers, Dialogic SR140 and FAXCOM Server Queues
- Training materials covering all course materials
- Complimentary refreshments and lunch provided on-site
- FAXCOM certificate of course completion

CANCELLATION AND REFUNDS

Tuition is fully refundable if Biscom is contacted in writing 2 weeks prior to each sessions starting date. No refunds will be given after this date. If the original registrant is unable to attend the session, a substitute participant may attend. However, Biscom must be contacted immediately to adjust the class list accordingly.

If the session cannot take place as scheduled due to circumstances beyond Biscom's control, Biscom's sole responsibility will be to issue a full refund for tuition or to reschedule the course to another date.

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WHAT YOU'LL LEARN

How to use the FAXCOM Server architecture and its latest features to our advantage

Best practices for installation, configuration, and software upgrades

Implement rules for routing faxes to users and UNCs

Techniques to integrate your FAXCOM solution with Active Directory, Web Client, SMTP Email, Exchange, and much more.

SAMPLE COURSE AT A GLANCE

*Topics subject to change based on attendee interest

DAY 1	DAY 2	DAY 3
FAXCOM Server Architecture	**FAXCOM Suite**	**Complete System Setup**
FAXCOM Server Setup	• Web Client	**Overview Optional**
• Installation	• LDAP intergration and policies	**Topics**
• Configuration	• Troubleshooting	• Advanced Fax Routing
• Upgrading	**Exchange (SMTP) Fax**	• DocFlow
Using the FAXCOM Server with:	• Application architecture & fax flow	• Job Tracking
• SR140	• Exchange SMTP Connector install	
• Routing received faxes	• SMTP Gateway configuration	
FAXCOM Server	• Outlook Integration	
Troubleshooting	• Troubleshooting	
FAXCOM Suite		
• Application architecture & fax flow		
• Installation & configuration		
• Overview of MMC Admin		
• Client Setup: Desktop, Web, & SMTP		
• Troubleshooting		

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TRAVEL INFORMATION

Biscom's corporate office in Westford, MA is centrally located between Manchester Boston Regional Airport (MHT) and Logan International Airport (BOS).

LOCAL AIRPORTS

Logan International Airport (BOS)

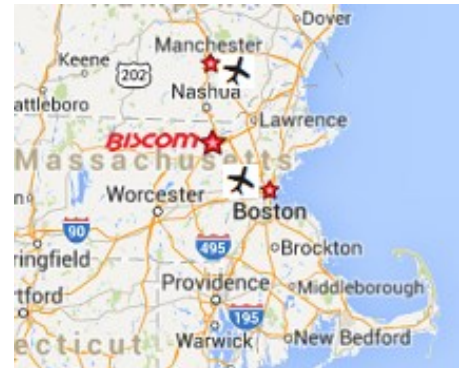Boston, MA

(800) 23-LOGAN www.massport.com

Drive time to Biscom: Approx 40 minutes (40 miles)

Manchester Boston Regional Airport (MHT)

Manchester, NH

(603) 624-6556 www.flymanchester.com

Drive time to Biscom: Approx 35 minutes (33 miles)

LOCAL HOTEL INFORMATION TO FOLLOW

ADDITIONAL QUESTIONS

If you have additional questions not answered here, or would like to register via phone, please contact us at (978) 250-8355.

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www.biscom.com   Email: info@biscom.com | Phone: 978.250.1800